




LEADERSHIP 			
Title	Details	Party	Timing
Deepening the impact of CEO visits	<u>Ongoing Actions</u> <ul style="list-style-type: none"> Carry out 4x CEO visits and 8x senior leader visits to vessels and enter in the visit reporting tool. Collate CEO and senior leadership visit occurrences. 	Partners Shell	Per year Ongoing
	<u>Pre-Visit</u> <ul style="list-style-type: none"> Re-watch the good leadership visits video. Enhance communication by understanding who you are meeting onboard before CEO visits (visit the people not the vessel). 	Partners Partner	Before next visit Prior to each visit
	<u>During Visits</u> <ul style="list-style-type: none"> Communicate learnings, successes and incident investigations at visits and keep messaging consistent. 	Partners	Each visit
	<u>Post Visit</u> <ul style="list-style-type: none"> Document the requests from onboard staff during visits and share whether the requests will be done and by when. Give the onboard staff the opportunity to feedback on this. 	Partners	After each visit
	<u>Leveraging Success</u> <ul style="list-style-type: none"> Share when requested, examples of digital engagement tools that could be used to support pre and post visit actions, above. Consolidate ideas from Partners on the best apps or methods found for communication actions to the onboard staff. Share with Partners. Share when requested, best practice tips for impactful CEO visits, with human performance in mind. Consolidate Partners contribution to impactful CEO visits guidance and distribute to Partners as an updated visit guide. 	Partners Shell Partner Shell	By June 2020 By August 2020 By June 2020 By August 2020
	<u>Verification Visits</u> <ul style="list-style-type: none"> Deepen the impact of verification visits by engaging onboard staff in safety conversations (visit the people not the vessel). 	Shell	By May 2020

LEARNING			
			
Title	Details	Timing	Timing
Learning topics (LET, RL & guidance)	<ul style="list-style-type: none">▪ Distribute learning materials (learning engagement tools, reflective learning and guidance documents) to onboard staff.▪ Design learning materials including: soft skills; human performance; procedure writing; obligation to stop work.	Partners	LET quarterly; RL biannually
		Shell	LET quarterly; RL biannually
HUMAN PERFORMANCE			
			
Title	Details	Timing	Timing
Human performance and procedures	<ul style="list-style-type: none">▪ Share best practice tips with Shell Partners in Safety, for simplifying procedures with human performance in mind.▪ Consolidate guidance from Partners for simplifying procedures with human performance in mind and distribute to Partners.	Partners	By July 2020
		Shell	By September 2020
Mental fitness	<ul style="list-style-type: none">▪ Implement the 4 ‘Let’s Talk’ modules (link).	Partners	By December 2020
Wellbeing programme	<ul style="list-style-type: none">▪ Develop 8 programmes on wellbeing.▪ Distribute 8 programmes on wellbeing to partner company staff, particularly onboard staff.	Shell	By June 2020
		Partners	By December 2020